



JULIAN HOTELS

SUSTAINABILITY REPORT

2023



ABOUT JULIAN HOTELS

Julian Hotels serves in the sector with 2 facilities, Julian Club Hotel and Julian Forest Suites Hotel, within Gençaliođlu Turizm ve Ticaret A.Ş. Stepping into the sector in 1996, Julian Hotels continues to serve with 27 years of experience.

As Julian Hotels, we are aware of the responsibilities of sustainability in tourism on environmental and cultural heritage and the values brought by sustainable tourism. We endeavour to leave a better world for future generations.

With our ISO 9001 Quality Management Systems, ISO 10002 Guest Satisfaction Management System, ISO 22000 Food Safety Management System and ISO 14001 Environmental Management System, we aim to improve our overall efficiency, quality and environmental performance by providing quality and human health safe products and services for both the environment and our guests. We include performance indicators related to our work in our targets and make them a part of our management system.

In the field of hygiene, Chemical Water, Legionella, Microbiological Water, Personnel and Surface Swap, Microbiological Food and Ice, Pool analyses are carried out by the accredited institution that it has contracted more than the legal requirements. In addition, with the hygiene monitoring and frying oil measuring devices belonging to our hotels, the hand surface of the personnel, usage and presentation equipment, Spa hygiene control and usability control of frying oil are carried out by the Quality Department. Cleaning, Hygiene and General Controls are carried out periodically by the Quality Department in all food production, presentation and general areas. are being made.

Within the scope of 22000 Food Management System studies, our hotel provides special service to our guests with allergies or different needs as well as specifying the contents of the meals in the menus. To continuously improve the quality of service we provide to our guests, to maximise the level of satisfaction, to support the protection of natural life by increasing environmental sensitivity, to prevent accidents and dangerous situations by ensuring the safety of our guests and employees, food safety and service We aim to achieve excellence in understanding.

OUR VISION

To be a reputable brand with high market value that offers superior quality service, recognises its guests and human resources as its most valuable asset, continuously creates difference and value in a manner befitting its past, and is taken as an example by its competitors.

OUR MISSION

- To meet guest demands and expectations at the highest level by continuously improving our service quality, to be a hotel that keeps guest satisfaction above all else,
- To create an emotional bond between us and our guests through strong communication and to ensure guest loyalty,
- To become a leading hotel chain with the highest satisfaction by expanding the chain of hotels, to increase our competitiveness and profitability.

Our Main Objectives

- To ensure food safety,
- To increase guest satisfaction,
- To continuously improve our service and product quality,
- To prevent environmental pollution,
- Reducing the amount of waste,
- To save water and energy,
- Raising staff awareness,
- Reducing the rate of work accidents,
- To comply with legal regulations.



OUR SUSTAINABILITY POLICY

- In order to protect the environment and ensure the necessity of sustainable tourism, we identify our impacts on the environment, negative
We control our impacts, potential hazards and waste. We control the use of natural resources, energy consumption, air, water and soil
we endeavour to minimise contamination.
- We comply with the laws, regulations, legislation and regulations published in our country regarding the environment, occupational health and safety and human rights, and fulfil all requirements completely. While carrying out our activities, we take and implement the necessary measures to protect our guests and employees from injuries and diseases that may occur and to provide good working conditions.
We take care to use environmentally friendly, environmentally labelled products in the materials, equipment, hardware, design and consumables we supply to our business.
- We endeavour to ensure that our sustainability awareness and social responsibilities are adopted not only by our employees but also by our guests, suppliers, subcontractors and authorities. Local administrations, supplier companies and non-governmental organisations
We contribute to the production of sustainability, environmental protection and social responsibility projects in cooperation with organisations.
- In the places where we are located, we take all necessary measures to increase relations with local suppliers, increase local employment, protect and enrich biodiversity, cultural assets and natural life, and share all our activities to protect our environment with the public.

OUR QUALITY AND FOOD SAFETY POLICY

- As Julian Hotels, we aim to create environmental awareness with our staff, to leave a cleaner, healthier and safer environment for future generations, to improve our service quality with ISO 9001, ISO 10002, ISO 14001 and ISO 22000 Quality standards with all our employees.
We are committed to adopt and fulfil the requirements of the standard and to ensure that our suppliers and subcontractors we work with apply the requirements of the standard and develop it together with our improvement efforts.
- To minimise all risks that may endanger the health, life safety and occupational safety of our guests and personnel, to develop continuously, to be an exemplary business and create value for all other organisations in our country, to meet the expectations of our guests at the highest level, to ensure unlimited customer satisfaction and its continuity to ensure that
- In order to achieve our goals, we provide all our employees with the necessary information and training with the support of experts in their field and ensure that they develop themselves and their work.
- Identifies food safety risks from the purchasing stage to the presentation stage, and takes the necessary measures to prevent the occurrence of these risks
we'll take it.
- We monitor our food safety management system and targets, create programmes for its continuous development and ensure the participation of all our employees in our services in order to continuously improve the quality level by providing the necessary resources.
- In accordance with national and international legislation and conditions; We take precautions for hazards that risk food safety without threatening human health, we ensure product and service safety based on all hygiene rules.

OUR CHILD PROTECTION POLICY

- We take measures to respect children's rights and protect children against forms of exploitation (including sexual exploitation).
- We support programmes to prevent children from becoming in need of protection and care.
- Institutions and organisations that will ensure that children who have been involved in crime or against whom crimes have been committed are reintegrated into society we'll support you.
- We cooperate with all stakeholders providing services to children.
- We carry out activities to raise social awareness and sensitivity for the prevention of violence against children.
- We organise trainings on child protection for our staff.
- We support all kinds of organisations and activities for child protection in our environment.
- We ensure that all suspicious activities involving children are reported to local authorities and relevant organisations.
- By explaining the policy of protection of children and children's rights to each staff member in the first orientation training and periodic trainings, the institution should inform the institution manager and the relevant Provincial Police officers in case of child abuse.
culture.

OUR PURCHASING POLICY

As Julian Hotels, our suppliers/solution partners in line with the sustainable procurement approach;

- In production and supply, not having harmful effects on the environment, complying with environmental legislation,
- Using/consuming resources in an appropriate way without harming the natural life and ecosystem, complying with hunting bans,
- It works to minimise and properly manage its waste, offers alternatives to less packaging in product packaging or bulk packaging,
- To offer alternatives that are environmentally friendly, economical, local, ethical, recyclable or recycled materials, organic, bio, vegan, not tested on animals, free of harmful chemical components, etc,
- To be a product / service that reflects / promotes the cuisine, traditions and culture of our country / region,
- We give importance and communicate this point of view to our stakeholder suppliers.
- We endeavour to create efficient purchasing opportunities together with our suppliers, to reduce the environmental impacts arising from supply processes we aim for.
- We encourage our suppliers to grow and develop with us within the scope of the Integrated Quality Management System requirements we are implementing.
- It is our priority to have 14001 Environmental Management System certificate and ISO 22000 Food Safety Management System certificate for our food suppliers.
- We make sure that our purchases are domestic and local production/service providers. Thus, we aim to minimise the impact on the environment by minimising the ^{CO2} emissions of the delivery vehicles of the supplier companies and support the employees of the region.

ENVIRONMENTAL PROTECTION AND WASTE MANAGEMENT POLICY

- To be aware of our responsibilities towards the environment and society, to realise our activities with the belief in continuous development and sustainable environment and to ensure the continuity of this.
- To try to create opportunities for reuse by contributing to the protection of nature by preferring those with "recycling" and "environmentally friendly" labels on the materials we buy in our business.
- To take care to separate our wastes effectively according to their source, groups and hazard classes.
- To minimise the negative impact on the environment by using the best possible technology during our activities.
- To increase the efficiency of electricity, water, natural gas in our hotels by following the developing technology in accordance with our environmental objectives and to prefer environmentally friendly (economical) products in our energy consuming products.
- To ensure that our employees are informed, aware and motivated about the environment by organising the necessary trainings to increase environmental awareness.
- To use energy and natural resources at optimum level and to implement activities to prevent unnecessary use of resources.
- Storing wastes correctly, in separate areas according to their characteristics, delivering them to licensed/authorised companies without exceeding the legal storage time limits and keeping their records.
- Disposal of hazardous wastes generated in our facility within the scope of environmental legislation and the continuous realisation of this within our structure to provide
- To regularly monitor our water and electricity consumption in order to make our natural resources sustainable and to take preventive measures to prevent excessive consumption

- To create and develop sustainable environmental awareness with the trainings given to all our employees, as well as to our guests, to popularise the concept of environmental and social responsibility in our subcontractors and suppliers
- To work towards the protection of natural resources and ecological species with a sustainability approach
- With sustainable waste management, it is aimed to minimise waste generation by reducing pollution at the source, reuse, recycling
To ensure the transformation, recovery and disposal.

OUR HUMAN RIGHTS POLICY

- In line with the goals and strategies of our hotel, we prioritise the personal and professional development of our employees at all levels.
Amounts.
- It prioritises merit without discriminating gender, religious belief, language, race, ethnic origin, age, disability and refugee by providing equal opportunity in the recruitment process.
- Provides equal opportunities to our employees in the management of their careers.
- By ensuring the continuous development of our employees, it continues to contribute to the Company's targets such as "efficiency" and "profitability".
- Improves labour standards in the value chain process, determines fair labour distribution and remuneration.
- It pays special attention to low-income groups and women who are sensitive to environmental and social factors in terms of equal opportunities.
- Investigates and prevents violations of labour and human rights within departments, especially by managers.
- It takes necessary measures to ensure that child labour and personnel without work permits are not employed.

- It follows a transparent and open management policy in order to establish a reliable and effective interaction with employees.
- Organises the necessary trainings on occupational health and safety and takes measures.
- Protects the personal data of employees.
- Increases individual and team performances through continuous improvement processes and systems, and rewards superior performance.
- It provides a competitive structure within the organisation by creating an innovative, productive and job-loving human resource.
- To respect human rights; language, religion, race, gender, etc. rejects all kinds of discrimination.
- against commercial, sexual or any other form of exploitation or harassment of specially protected groups and other vulnerable groups
Stop.
- Supports measures to be taken against domestic violence and child abuse.
- We continuously improve all our processes by adhering to our core values and with the understanding of compliance with the legal and other conditions we are obliged to comply with.
- Organises activities within the scope of social investment and social responsibility.
- Informs employees about EMS (Environmental, Social, Corporate Governance) activities.

OUR MANAGEMENT SYSTEM DOCUMENTS

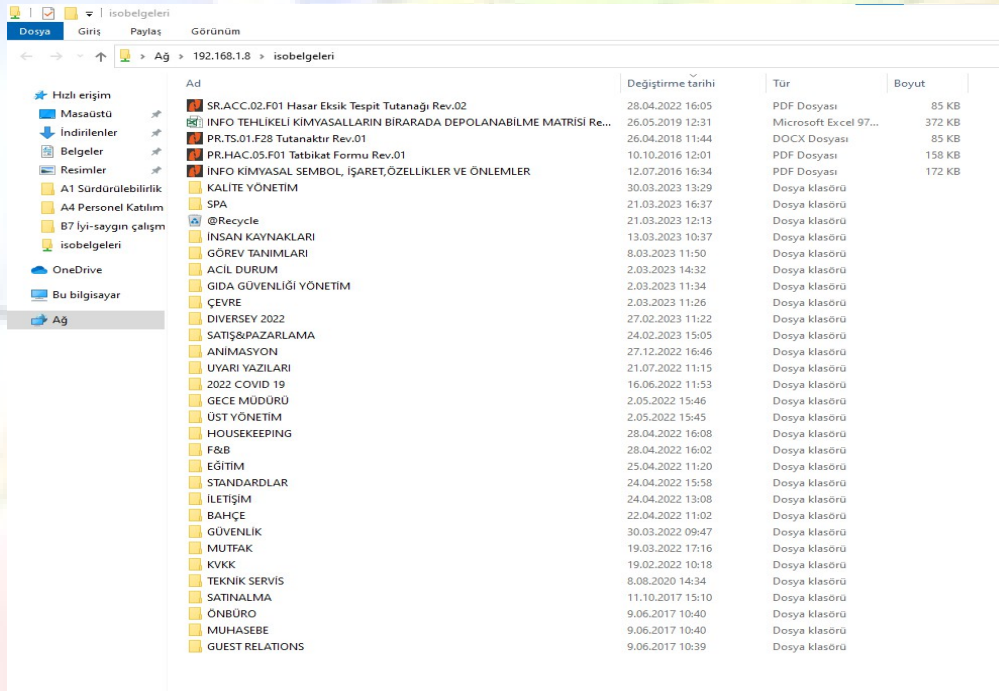
- TS EN ISO 9001 Quality Management System
- TS ISO 10002 Guest Satisfaction Management System
- TS EN ISO 14001 Environmental Management System
- TS EN ISO 22000 Food Safety Management System



In all our facilities, the documents of our management systems and the documents of all departments are available for use in the folder named ISO Documents.

Documents are prepared and published by the Quality Department.

Users can access the current versions of the documents through this common folder.



Ad	Değiştirme tarihi	Tür	Boyut
SR.ACC.02.F01 Hasar Eksik Tespit Tutanağı Rev.02	28.04.2022 16:05	PDF Dosyası	85 KB
INFO TEHLİKELİ KİMYASALLARIN BİRARADA DEPOLANABİLME MATRİSİ Re...	26.05.2019 12:31	Microsoft Excel 97...	372 KB
PR.TS.01.F28 Tutanaktır Rev.01	26.04.2018 11:44	DOCX Dosyası	85 KB
PR.HAC.05.F01 Tatbikat Formu Rev.01	10.10.2016 12:01	PDF Dosyası	158 KB
INFO KİMYASAL SEMBOL, İŞARET, ÖZELLİKLER VE ÖNLEMLER	12.07.2016 16:34	PDF Dosyası	172 KB
KALİTE YÖNETİM	30.03.2023 13:29	Dosya klasörü	
SPA	21.03.2023 16:37	Dosya klasörü	
@Recycle	21.03.2023 12:13	Dosya klasörü	
İNSAN KAYNAKLARI	13.03.2023 10:37	Dosya klasörü	
GÖREV TANIMLARI	8.03.2023 11:50	Dosya klasörü	
ACIL DURUM	2.03.2023 14:32	Dosya klasörü	
GIDA GÜVENLİĞİ YÖNETİM	2.03.2023 11:34	Dosya klasörü	
ÇEVRE	2.03.2023 11:26	Dosya klasörü	
DIVERSEY 2022	27.02.2023 11:22	Dosya klasörü	
SATIŞ&PAZARLAMA	24.02.2023 15:05	Dosya klasörü	
ANIMASYON	27.12.2022 16:46	Dosya klasörü	
UYARI YAZILARI	21.07.2022 11:15	Dosya klasörü	
2022 COVID 19	16.06.2022 11:53	Dosya klasörü	
GECE MÜDÜRÜ	2.05.2022 15:46	Dosya klasörü	
ÜST YÖNETİM	2.05.2022 15:45	Dosya klasörü	
HOUSEKEEPING	28.04.2022 16:08	Dosya klasörü	
F&B	28.04.2022 16:02	Dosya klasörü	
EĞİTİM	25.04.2022 11:20	Dosya klasörü	
STANDARDLAR	24.04.2022 15:58	Dosya klasörü	
İLETİŞİM	24.04.2022 13:08	Dosya klasörü	
BAHÇE	22.04.2022 11:02	Dosya klasörü	
GÜVENLİK	30.03.2022 09:47	Dosya klasörü	
MUTFAK	19.03.2022 17:16	Dosya klasörü	
KVKK	19.02.2022 10:18	Dosya klasörü	
TEKNİK SERVİS	8.08.2020 14:34	Dosya klasörü	
SATINALMA	11.10.2017 15:10	Dosya klasörü	
ÖNBURO	9.06.2017 10:40	Dosya klasörü	
MUHASEBE	9.06.2017 10:40	Dosya klasörü	
GUEST RELATIONS	9.06.2017 10:39	Dosya klasörü	

SUSTAINABLE PURCHASING

Product Service Procurement

- Product / Service Procurement transactions are carried out by our Purchasing Manager.
- Our hotels contribute to reducing paper consumption by making their purchasing request and approval processes online.
- Product/Service purchases are made in bulk. We prefer regional suppliers in our transfer operations, thus we try to prevent air pollution by reducing fuel consumption.
-

Supplier Assessments

Supplier evaluations are made in accordance with the Supplier Identification and Evaluation Instruction. Accordingly, approved supplier lists are created and suppliers are evaluated on-site by the quality and purchasing departments at least once a year.

Supplier Evaluation Criteria

Suppliers;

- Food safety
- Compliance with legal regulations (production registration, approval etc. documents)
- Quality Certificates
- Number of corrective actions
- The distance to the supplied enterprise is a priority reason for our selection.

Personnel Services

In order to prevent air pollution caused by vehicles, we minimise harmful gas emissions by using Adblue in our personnel service vehicles.

Maintenance and repair records, inspection reports and exhaust gas emission measurements of vehicles are periodically checked and records are kept.

EGZOZ GAZI EMİSYON ÖLÇÜM RAPORU
TÜVTURK GÜNEY TAŞIT MUAYENE İST.YAPIM VEİŞLA.Ş.
Çamdibi mah. 235. sok. no:3 Beldibi PK:48700 Marmaris MUĞLA
Telefon: Faks:

Araç Bilgileri: Plaka: 48ST257
Şasi No: NIM43230006600709
Motor No: 199B10005079461
Kullanım Amacı: Hususi
Araç Cinsi: Otomobil
Renği: BEYAZ

Ölçüm Tarihi: 17.06.2022 14:42
Markası: FIAT
Modeli: 323
Model Yılı: 2013
Yakıt Cinsi: Dizel
Motor Tipi: Turbo
Kilometresi: 133.530 km

Ölçüm Bilgileri


k1	: 0,700 1/m	Devir: 0
k2	: 0,680 1/m	Devir: 0
k3	: 0,450 1/m	Devir: 0
Ortalama	: 0,610 1/m	(maks: 1,5)

Egzoz gazı emisyon ölçümlerine ilişkin bilgilendirme SMS'i gönderilmesine onay verilmiştir.

Ölçüm Ücreti : 110 TL
Ölçüm Sonucu : OLUMLU. ÖLÇÜM ONAYLANDI.
Ölçüm Tarihi : 17.6.2022
Ölçüm Geçerlilik Tarihi : 17.6.2024
Ölçüm Seri No : 2022 / 3815370
Ölçüm Personeli : 16126



Resimler:



EGZOZ GAZI EMİSYON ÖLÇÜM RAPORU
TÜVTURK GÜNEY TAŞIT MUAYENE İST.YAPIM VEİŞLA.Ş.
Çamdibi mah. 235. sok. no:3 Beldibi PK:48700 Marmaris MUĞLA
Telefon: Faks:

Araç Bilgileri: Plaka: 48SR353
Şasi No: WDD2120361A860039
Motor No: 2749230094435
Kullanım Amacı: Hususi
Araç Cinsi: Otomobil
Renği: BEYAZ

Ölçüm Tarihi: 19.07.2022 08:49
Markası: MERCEDES-BENZ
Modeli: 212
Model Yılı: 2013
Yakıt Cinsi: Benzin
Katalitik Dön: Var
Kilometresi: 179.881 km

Ölçüm Bilgileri

	Düşük Devir	Sınır Değerler	Yüksek Devir	Sınır Değerler	
RPM	: 700,00	< 2000	2.900,00	> 2000	Devir/Dakika
CO	: 0,03	< 0,3	0,04	< 0,2	(Hacimsel %)
CO2	: 15,07		15,59		(Hacimsel %)
O2	: 0,93		0,13		(Hacimsel %)
HC	: 3,00		9,00		(ppm)
Lambda	: 0,970	<	1,000	<	1,030

Egzoz gazı emisyon ölçümlerine ilişkin bilgilendirme SMS'i gönderilmesine onay verilmiştir.

Ölçüm Ücreti : 110 TL
Ölçüm Sonucu : OLUMLU. ÖLÇÜM ONAYLANDI.
Ölçüm Tarihi : 19.7.2022
Ölçüm Geçerlilik Tarihi : 19.7.2024
Ölçüm Seri No : 2022 / 4727151
Ölçüm Personeli : 16126



Resimler:



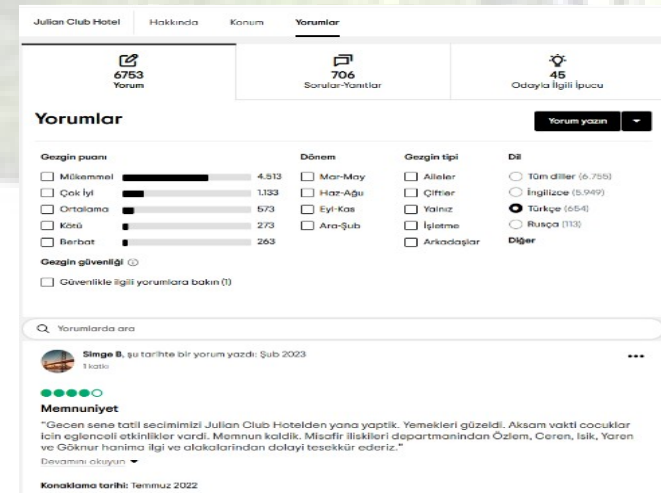
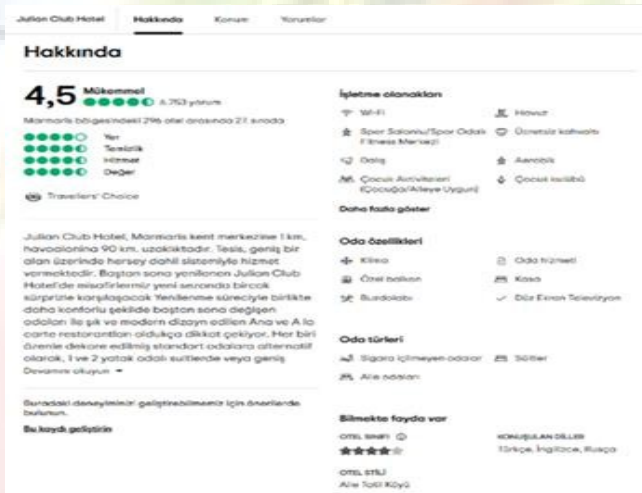
Guest Satisfaction

Every service carried out in our facility "One hundred per cent Guest Satisfaction" principle. To treat the guests with a friendly face, to listen to their requests and complaints and to be solution-oriented immediately, within the scope of their powers, our staff is one of our aims. In case of any request, suggestion or complaint that may arise, we will contact our guests before our guests come to us. we go and resolve whatever the issue is immediately.

Our guest complaint and request management practices are carried out in line with ISO 10002 Customer Satisfaction and Complaint Management System standards, for which we hold a certificate.

Aiming to provide the highest level of Guest Satisfaction, our management carries out the following activities;

- Guest Contact (one-to-one meetings),
- Daily Guest Satisfaction Surveys,
- Social Media
- Website
- One-to-one response on Tripadvisor etc. portals
- Electronic Mail
- CRM



Monitoring Energy Consumption

The energy consumption of our hotels is regularly analysed by our Technical Service department in the form of daily reports in electronic environment. records, thus helping to prevent paper waste.

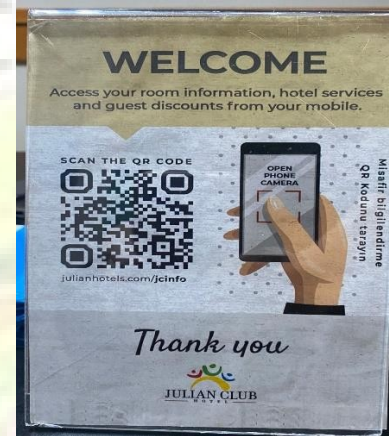
TARİH	ELEKTRİK						CNG						MAZOT			SU - Şebeke			SU - Bahçe			SU - Kuyu			SU TOPLAM		GÜNLÜK GİDER TL						
	İlk Endeks	Son Endeks	kWh	İlk Endeks	Son Endeks	kWh	Toplam kWh	TUTAR TL	Ana Bina CNG	Tüketim m3	Anex CNG	Tüketim m3	TUTAR	Kalan Litre	Tüketim	TUTAR	İlk Endeks	Son Endeks	Tüketim	TUTAR	İlk Endeks	Son Endeks	Tüketim	TUTAR	İlk Endeks	Son Endeks		Tüketim	TUTAR	Toplam Su Ton	Toplam Su Tutar		
1.06.2022	8836.617	8847.280	6.739,02	288.590	309.667	1.686,16	8.425,18	21.062,94 TL	23597,50	23982,90	506,03	5698,20	5728,76	40,13	11.644,03 TL	1.600	0,00	0,00 TL	346820	346908	88	1.584,00 TL	9062	9092	30	570,60 TL	52897	53028	131	1.245,81 TL	249	3.400,41 TL	36.107,38 TL
2.06.2022	8847.280	8858.251	6.933,67	309.667	322.684	1.041,36	7.975,03	19.937,58 TL	23982,90	24425,70	581,40	5728,76	5764,70	47,19	13.401,45 TL	1.600	0,00	0,00 TL	346908	347009	101	1.818,00 TL	9092	9118	26	494,52 TL	53028	53157	129	1.226,79 TL	256	3.539,31 TL	36.878,34 TL
3.06.2022	8858.251	8869.270	6.964,01	322.684	341.318	1.490,72	8.454,73	21.136,82 TL	24425,70	24900,50	623,41	5764,70	5794,34	38,92	14.120,87 TL	1.600	0,00	0,00 TL	347009	347211	202	3.636,00 TL	9118	9133	15	285,30 TL	53157	53200	43	408,93 TL	260	4.330,23 TL	39.587,92 TL
4.06.2022	8869.270	8880.111	6.851,51	341.318	361.067	1.579,92	8.431,43	21.078,58 TL	24900,50	25196,30	388,39	5794,34	5831,96	49,40	9.333,48 TL	1.600	0,00	0,00 TL	347211	347474	263	4.734,00 TL	9133	9167	34	646,68 TL	53200	53204	4	38,04 TL	301	5.418,72 TL	35.830,78 TL
5.06.2022	8880.111	8891.034	6.903,34	361.067	381.214	1.611,76	8.515,10	21.287,74 TL	25196,30	25773,90	758,39	5831,96	5866,60	45,48	17.138,53 TL	1.600	0,00	0,00 TL	347474	347589	115	2.070,00 TL	9167	9185	18	342,36 TL	53204	53336	132	1.255,32 TL	265	3.667,68 TL	42.093,95 TL
6.06.2022	8891.034	8902.502	7.247,78	381.214	403.706	1.799,36	9.047,14	22.617,84 TL	25773,90	26302,30	693,79	5866,60	5896,26	38,94	15.621,86 TL	1.600	0,00	0,00 TL	347589	347763	114	2.052,00 TL	9185	9213	28	532,56 TL	53336	53473	137	1.302,87 TL	279	3.887,43 TL	42.127,13 TL
7.06.2022	8902.502	8913.315	6.833,82	403.706	423.934	1.618,24	8.452,06	21.130,14 TL	26302,30	26862,10	735,02	5896,26	5929,19	43,12	16.589,87 TL	1.600	0,00	0,00 TL	347763	347841	138	2.484,00 TL	9213	9237	24	456,48 TL	53473	53614	141	1.340,91 TL	309	4.281,39 TL	42.001,40 TL
8.06.2022	8913.315	8924.114	6.824,97	423.934	444.120	1.614,88	8.439,85	21.099,62 TL	26862,10	27405,70	713,75	5929,19	5959,67	40,14	16.072,83 TL	1.600	0,00	0,00 TL	347841	347939	98	1.764,00 TL	9237	9271	34	646,68 TL	53614	53754	140	1.331,40 TL	272	3.742,08 TL	40.914,53 TL
9.06.2022	8924.114	8935.153	6.976,65	444.120	464.441	1.625,68	8.602,33	21.505,82 TL	27405,70	27974,60	746,97	5959,67	5996,99	49,00	16.970,01 TL	1.600	0,00	0,00 TL	347939	348053	114	2.052,00 TL	9271	9289	18	342,36 TL	53754	53890	136	1.293,36 TL	268	3.687,72 TL	42.165,55 TL
10.06.2022	8935.153	8945.895	6.788,94	464.441	484.773	1.626,56	8.415,50	21.038,76 TL	27974,60	28500,80	690,90	5996,99	6029,26	42,37	15.833,34 TL	1.600	0,00	0,00 TL	348053	348151	98	1.764,00 TL	9289	9307	18	342,36 TL	53890	54028	138	1.312,38 TL	254	3.418,74 TL	40.090,84 TL
11.06.2022	8945.895	8955.862	6.299,14	484.773	503.446	1.493,84	7.792,98	19.482,46 TL	28500,80	29089,80	770,99	6029,26	6085,29	73,57	18.006,04 TL	1.600	0,00	0,00 TL	348151	348241	90	1.602,00 TL	9307	9330	23	437,46 TL	54028	54168	140	1.331,40 TL	253	3.388,86 TL	40.877,36 TL
12.06.2022	8955.862	8965.755	6.252,38	503.446	521.105	1.412,72	7.665,10	19.162,74 TL	29089,80	29633,60	742,63	6085,29	6125,60	52,93	16.961,34 TL	1.600	0,00	0,00 TL	348241	348330	89	1.602,00 TL	9330	9345	15	285,30 TL	54168	54301	139	1.264,83 TL	227	3.152,13 TL	39.276,21 TL
13.06.2022	8965.755	8975.675	6.269,44	521.105	538.956	1.428,08	7.697,52	19.243,80 TL	29633,60	30149,20	642,84	6125,60	6163,39	49,62	14.763,31 TL	1.600	0,00	0,00 TL	348330	348445	135	2.430,00 TL	9345	9362	17	323,36 TL	54301	54442	141	1.340,91 TL	293	4.094,25 TL	38.101,36 TL
14.06.2022	8975.675	8986.052	6.556,24	538.956	557.928	1.517,76	8.076,92	20.180,06 TL	30149,20	30676,20	699,83	6163,39	6204,82	54,40	16.080,11 TL	1.600	0,00	0,00 TL	348445	348553	88	1.584,00 TL	9362	9378	16	304,32 TL	54442	54573	131	1.245,81 TL	235	3.184,13 TL	39.404,30 TL
15.06.2022	8986.052	8996.876	6.840,77	557.928	577.678	1.580,80	8.420,77	21.051,93 TL	30676,20	31122,10	585,47	6204,82	6233,22	37,39	13.277,16 TL	1.600	0,00	0,00 TL	348553	348653	82	1.476,00 TL	9378	9419	41	779,82 TL	54573	54716	143	1.359,93 TL	246	3.615,95 TL	37.944,83 TL
16.06.2022	8996.876	9007.378	6.574,06	577.678	596.497	1.505,52	8.079,58	20.188,96 TL	31122,10	31500,50	496,84	6233,22	6263,81	40,16	11.448,92 TL	1.600	0,00	0,00 TL	348653	348767	132	2.376,00 TL	9419	9454	35	665,70 TL	54716	54829	109	1.036,59 TL	276	4.078,29 TL	35.276,17 TL
17.06.2022	9007.378	9018.275	6.850,10	596.497	615.255	1.500,64	8.450,74	21.126,86 TL	31500,50	32034,80	701,54	6263,81	6289,99	34,17	15.889,61 TL	1.600	0,00	0,00 TL	348767	348887	80	1.440,00 TL	9454	9473	19	361,38 TL	54829	54971	146	1.388,46 TL	245	3.189,84 TL	40.006,31 TL
18.06.2022	9018.275	9029.357	7.003,82	615.255	634.141	1.510,88	8.514,70	21.286,76 TL	32034,80	32431,60	521,00	6289,99	6323,63	44,17	12.049,38 TL	1.600	0,00	0,00 TL	348887	348998	61	1.098,00 TL	9473	9503	30	570,60 TL	54971	55097	126	1.198,26 TL	217	2.866,86 TL	36.203,00 TL
19.06.2022	9029.357	9040.008	6.731,43	634.141	652.144	1.440,24	8.171,67	20.429,18 TL	32431,60	32910,10	628,27	6323,63	6348,20	32,26	14.082,52 TL	1.600	0,00	0,00 TL	348998	348998	78	1.404,00 TL	9503	9515	12	228,24 TL	55097	55223	126	1.198,26 TL	216	2.830,50 TL	37.342,20 TL
20.06.2022	9040.008	9050.766	6.799,06	652.144	670.599	1.476,40	8.275,46	20.688,64 TL	32910,10	33368,80	602,27	6348,20	6377,81	39,01	13.672,14 TL	1.600	0,00	0,00 TL	348998	349055	69	1.242,00 TL	9515	9548	33	627,66 TL	55223	55360	139	1.302,87 TL	239	3.172,53 TL	37.533,31 TL
21.06.2022	9050.766	9061.523	6.798,42	670.599	689.234	1.490,80	8.289,22	20.723,06 TL	33368,80	33788,10	550,54	6377,81	6426,47	36,76	13.096,86 TL	1.600	0,00	0,00 TL	349055	349170	115	2.070,00 TL	9548	9568	20	380,40 TL	55360	55504	144	1.369,44 TL	279	3.819,84 TL	37.639,78 TL
22.06.2022	9061.523	9073.144	7.344,47	689.234	708.039	1.504,40	8.448,87	21.122,18 TL	33788,10	34080,00	393,77	6426,47	6470,53	57,85	9.828,53 TL	1.600	0,00	0,00 TL	349170	349170	0	0,00 TL	9568	9603	35	665,70 TL	55504	55621	117	1.112,67 TL	152	1.778,37 TL	33.529,08 TL
23.06.2022	9073.144	9085.464	7.786,24	708.039	728.365	1.626,08	9.412,32	23.530,80 TL	34080,00	34501,70	543,19	6470,53	6517,67	69,89	12.900,37 TL	1.600	0,00	0,00 TL	349170	349321	151	2.718,00 TL	9603	9632	29	551,58 TL	55621	55752	131	1.245,81 TL	311	4.515,39 TL	40.946,56 TL
24.06.2022	9085.464	9097.890	7.853,23	728.039	749.231	1.695,36	9.548,59	23.871,48 TL	34501,70	34906,10	530,98	6517,67	6553,20	46,65	12.315,03 TL	1.600	0,00	0,00 TL	349321	349616	295	5.310,00 TL	9632	9653	21	399,42 TL	55752	55828	76	722,76 TL	392	6.832,18 TL	42.618,69 TL
25.06.2022	9097.890	9110.070	7.697,76	749.231	770.625	1.711,52	9.409,28	23.523,20 TL	34906,10	35431,60	689,98	6553,20	6599,64	60,98	16.010,41 TL	1.600	0,00	0,00 TL	349616	349916	220	3.960,00 TL	9653	9682	29	551,58 TL	55828	55965	137	1.274,87 TL	166	1.854,45 TL	41.388,06 TL
26.06.2022	9110.070	9122.062	7.579,84	770.625	789.758	1.530,64	9.109,58	22.773,96 TL	35431,60	35848,10	546,86	6599,64	6632,17	42,71	12.569,77 TL	1.600	0,00	0,00 TL	349916	349701	85	1.530,00 TL	9682	9696	14	266,28 TL	55965	56099	134	1.274,87 TL	233	3.070,62 TL	38.414,35 TL
27.06.2022	9122.062	9135.356	8.401,81	789.758	811.539	1.742,48	10.144,29	25.360,72 TL	35848,10	36323,90	624,73	6632,17	6718,70	113,61	15.741,39 TL	1.600	0,00	0,00 TL	349701	349921	220	3.960,00 TL	9696	9738	42	798,84 TL	56099	56167	68	646,68 TL	330	5.405,52 TL	46.507,63 TL
28.06.2022	9135.356	9148.527	8.																														

Our Practices Contributing to Environmental Protection Activities

- Some of our general use areas have motion sensor lighting.
- All our bulbs are low wattage and 100% energy efficient.
- We use 100% led lighting in our facilities.
- When purchasing our machine equipment, we take care that it is inverter.
- No power is supplied without a room card.
- There is a door switch input in the power unit to save electricity. In this way, when the balcony door is opened while the system is running, the air conditioner output is switched off.
- We have renewed our solar energies and as a result, our gas use has decreased by 60%.
- We have warning letters for our guests to pay attention to energy and water saving.
- We have water-saving aerators in all our taps.
- The toilet cistern system consists of two-stage or water-saving seals.
- Instead of hose washing, wiping and machine washing are used.
- In our garden landscape, we take care to grow hardy plants that consume little water.
- In order to produce less waste, we prefer kilogram-based products instead of disposable products.
- We take care to buy biodegradable products.

QR Code Application

In order for our guests to get information about our hotel, we prevent paper waste by directing them to our info channel with the QR code at the reception and in their rooms.



Chemical Dosing Systems

In order to ensure that chemicals are used in appropriate quantities, our dosing system is used in our chemical warehouses and laundry.



Chemical Storage Conditions

- Chemical substances should be stored in accordance with their hazard class. Alphabetical storage should be avoided.
- Warehouses should not be exposed to sunlight, extreme heat and cold.
- Especially flammable chemicals should be stored in such a way that they are protected from heat sources and sun heat.
- The labelling of packaged chemicals must comply with the standards.
- Chemicals should be located at a distance from each other.
- The products must never be left open.
- There should be necessary preventive material on the floor against spillage and leakage of products in the warehouses.
- The products stacked on the floor should not be in full contact with the ground and the bottom should be cleanable.
- There should be a marking on the warehouse door indicating that it is a chemical warehouse.
- Fire safety measures must be taken in the warehouse.
- A ventilation system suitable for the nature of the chemical substance should be installed.
- The warehouse door must be kept locked at all times.
- The relevant section chiefs are responsible for the warehouses.
- Chemical shopping from the warehouse must be carried out under the supervision and approval of the section chief.
- All chemicals used should be placed in their own containers. If they are to be transferred to a container other than their own container, make sure that it is clean and the name of the product should be written on it.
- Empty chemical containers should not be thrown away, they should be delivered to the section chief to be collected as chemical waste.

Clean Pool Water Certificates

As a result of regular control and maintenance of the pool machine room in our hotels, we meet the quality standards specified in the regulation in terms of pool water and pool quality.

By ensuring that our chemicals are used effectively and sufficiently in all areas of use, we prevent our chemicals from contaminating our natural resources.



Waste Management

Organic Wastes (Wet Wastes)

Wastes generated during the preparation of food products, unconsumed or expired food wastes, etc. wastes are collected, transported and transported in cold storage in a way that does not threaten human health.

Recyclable Wastes (Packaging Wastes)

Recyclable wastes such as glass, plastic, metal, paper/cardboard are separated without mixing with organic wastes and recycled through licensed companies.

The amount of waste from the hotel is recorded by the relevant department managers.



Zero Waste Certificates

All our facilities are entitled to receive Zero Waste Certificate as a result of the audits and evaluations carried out by the Ministry of Environment, has won.



Our Waste Areas



Vegetable Waste Oils

Vegetable waste oils are liquid oils that have expired or cannot be reused after frying.

Vegetable waste oils are collected separately from other wastes and garbage and sent to licensed recovery or disposal facilities by making an annual contract with licensed carriers.

These wastes are stored in sealed pans or overflow pools in case of any spillage. Absorbent material is kept in these areas for possible spillage boilers.



Environmental Emergency Drills

Various theoretical/practical trainings and drills were organised by official/private institutions, occupational safety experts, environmental/food engineers and workplace physicians to explain how our personnel will act in emergencies that may occur.

- **Fire safety, evacuation and other emergencies**



- **Chemical leakage, spillage situations**

